



# Practical Workflow for SAP: The Comprehensive Guide to SAP Business Workflow (3rd Edition) (SAP PRESS)

By Jocelyn Dart, Susan Keohan, Alan Rickayzen, DJ Adams, Konstantin Anikeev, Paul Bakker, Rick Bakker, Manish Chaitanya, Stephen Johannes, Martin Maguth, Elke Menninger, Justin Morgalis, Eddie Morris, Amol Palekar

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One resource. All of your SAP Business Workflow needs. Reorganized and fine-tuned, the third edition of this #1 best-seller is packed with information and better than ever. Pick the sections or chapters that are most relevant to you; focus on the provided conceptual explanations, technical instructions, or both. You'll find important topics such as configuration, administration and troubleshooting, design, and enhancement. If you know the basics, you'll find value in the coverage provided for SAP's changed landscape such as SAPUI5, SAP Fiori, SAP HANA, and much more.

\*Get the whole story on creating, maintaining, and customizing workflows in SAP

\*Learn about workflow for all the major SAP applications

\*Update your skills with coverage of SAP HANA, SAP Fiori, BRF+, and more

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## Workflow Concepts

Explore the background information you need to understand the functions of SAP Business Workflow. Understand work item delivery and agents, and learn how to activate SAP-provided workflows.

## Administration Concepts

Learn how to make sure that workflows are properly executed, and how to fix things when they go wrong. From upgrading, to troubleshooting, to diagnostics, the information is all here.

## **Workflow Development**

Know how to create a workflow from scratch. You'll find basic builder tasks, advanced techniques, and information on editors and ABAP techniques.

## **Enhancements**

Get information on customizing UIs, and how to use workflows in different SAP components.

- \*SAP Business Workflow
- \*Business processes
- \*Configuration
- \*Administration
- \*ABAP classes and custom programs
- \*Web Dynpro ABAP/Java
- \*BRFplus
- \*SAP HANA
- \*SAPUI5 and other UIs

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## **Editorial Review**

### **About the Author**

Jocelyn Dart is a long-time SAP employee who currently majors in solutions in the SAP Intelligent Business Operations Powered by HANA bundle, and minors in user experience technologies and design thinking.

Susan Keohan is a senior application developer at MIT Lincoln Laboratory. She has worked with SAP since 1995, when MIT began its implementation.

Alan Rickayzen is senior product manager in HANA SAP BPM development. He has been with SAP since 1992 and in data processing since 1988. In 1995, he joined the SAP Business Workflow group performing development work as well as consulting for various blue-chip U.S. customers.

DJ Adams is a principal at Bluefin Solutions and has been working with SAP enterprise software since 1987, specializing in integration, and has a strong connection to the Open Source community.

Konstantin Anikeev is an independent senior SRM application developer with more than eight years of SAP experience, mainly in workflow and user interface technologies such as Web Dynpro ABAP and SAPUI5.

Paul Bakker is an independent SAP consultant who has been working with SAP software since late last century.

Rick Bakker is a freelance contractor who discovered SAP in Central Africa late last millennium. Some years later, he was introduced to SAP Business Workflow and has been a regular on the SCN Workflow forum ever since.

Manish Chaitanya is an SAP NetWeaver architect who has experience in handling multiple SAP NetWeaver implementations for global customers.

Stephen Johannes is a system analyst who currently supports a productive SAP CRM implementation for a large specialty chemical company in the United States.

Martin Maguth is a managing director at Norikkon, LLC, in Miami, Florida. He has more than 10 years of experience in the IT industry specializing in SAP Business Workflow, SAP enterprise content management, as well as ABAP programming.

Elke Menninger joined SAP Germany in 1994 and gained experience as consultant in many projects with her main focus on SAP R/3 Production Planning and Supply Chain Management.

Justin Morgalis has been helping clients implement SAP ERP HCM Self-Services since 2007. He comes from a consulting and development background, so he understands both the technical and functional aspects of SAP ERP HCM and can communicate them clearly to any audience.

Eddie Morris is an SAP Support Architect with more than 15 years of IT experience. Starting with Dell Inc., he worked as an analyst/programmer, but the past 12 years, he has been supporting SAP Business Workflow for customers across the globe.

Amol Palekar has worked on BI programs for various Fortune 500 companies. He is currently director of Analytics and Service Delivery at TekLink International Inc.

## **Users Review**

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#### **Nicholas Gober:**

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