



Complete CompTIA A+ Guide to PCs (6th Edition)

By Cheryl A. Schmidt

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Editorial Review

About the Author

Cheryl Schmidt is a professor of Network Engineering Technology at Florida State College at Jacksonville. Prior to joining the faculty ranks, she oversaw the LAN and PC support for the college and other organizations. She started her career as an electronics technician in the U.S. Navy. She teaches computer repair and various networking topics, including CCNA, CCNP, VoIP, QoS, and wireless technologies. She has published other works with Pearson, including *IP Telephony Using CallManager Express* and *Routing and Switching in the Enterprise Lab Guide*.

Cheryl has won awards for teaching and technology, including Outstanding Faculty of the Year, Innovative Teacher of the Year, and Cisco Networking Academy Stand Out Instructor. She has presented at U.S. and international conferences. Cheryl keeps busy maintaining her technical certifications and teaching, but also loves to travel, hike, do all types of puzzles, and read.

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