



Complete CompTIA A+ Guide to PCs (6th Edition)

By Cheryl A. Schmidt

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and fully prepare for the CompTIA A+ 220-801 and 220-802 exams

This unique tutorial and study guide teaches the fundamentals of computer desktop and laptop installation, configuration, maintenance, and networking with thorough instruction built on the CompTIA A+ 220-801 and 220-802 exam objectives. Learn all the skills you need to become a certified professional and customer-friendly technician using today's tools and technologies.

Every chapter opens with focused learning objectives and lists the exam objectives covered in that chapter. To meet the learning objectives, each chapter includes detailed figures, helpful Tech Tips, explanations of key terms, step-by-step instruction, and complete coverage of every topic. At the end of every chapter are comprehensive assessment tools, including a summary, review questions, labs, activities, and exam tips.

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- Printers
- Operational Procedures

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- Troubleshooting

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Editorial Review

About the Author

Cheryl Schmidt is a professor of Network Engineering Technology at Florida State College at Jacksonville. Prior to joining the faculty ranks, she oversaw the LAN and PC support for the college and other organizations. She started her career as an electronics technician in the U.S. Navy. She teaches computer repair and various networking topics, including CCNA, CCNP, VoIP, QoS, and wireless technologies. She has published other works with Pearson, including *IP Telephony Using CallManager Express and Routing and Switching in the Enterprise Lab Guide*.

Cheryl has won awards for teaching and technology, including Outstanding Faculty of the Year, Innovative Teacher of the Year, and Cisco Networking Academy Stand Out Instructor. She has presented at U.S. and international conferences. Cheryl keeps busy maintaining her technical certifications and teaching, but also loves to travel, hike, do all types of puzzles, and read.

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